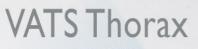


# www.mymedicalstore.us

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#### **SERVICES**



#### **MY MEDICAL Customer Service**

At MY MEDICAL STORE, we are committed to providing excellent customer service to our valued customers. Our friendly customer service department is available to help you with any questions or concerns you may have regarding our products and services. You can contact us at **customerservice@mymedicalstore.us** or call us at (904)-916-7172.

#### **Repairs & Maintenance**

MY MEDICAL STORE offers complete maintenance and repair services on all our product lines. Our skilled technicians can provide a range of services including realigning jaws/tips, replacing worn parts, and more. Rush repair service is also available. If your instruments need any maintenance or repairs, please contact us at **customerservice@mymedicalstore.us** or call us at (904) 916-7172



#### Catalog

Please visit our website at www.mymedicalstore.us to view our complete catalog of medical devices and instruments.



#### ORDERING

Email: info@mymedicalstore.us Phone-WhatsApp USA: +1 904 916 7172. Or contact an authorized MY MEDICAL STORE sales representative.

#### **COMPATIBLE STERILIZATION SYSTEMS**

- ETO - Gamma - Autoclave: Up to 134° 30' - Plasma: 30 / 45' - Any other submersion method available.



# **OPERATIONS & QUALITY STATEMENT**

MY MEDICAL STORE is dedicated to providing innovative, high-quality medical devices to healthcare professionals worldwide. We ensure that our products are manufactured by skilled craftsmen using only the highest quality materials. Our products comply with all relevant regulations and standards, and we are committed to continuous improvement and quality assurance. If you have any questions, please contact us.



#### VIP Warranty

Our company upholds the VIP (Very Important Promise) Warranty, which is a guarantee to our esteemed customers that we will promptly repair or replace any damaged or defective MY MEDICAL product without any charges. If, for any reason, we are unable to repair the product, we will replace it with an item that is in impeccable working condition, with an equivalent or superior physical appearance.

Regardless of the circumstances leading to the product's malfunction, including any fault or location of purchase, our promise remains unchanged. We are committed to providing you with the best possible service, and we guarantee that you will be taken care of if any issues arise. You can rely on the VIP Warranty to cover all MY MEDICAL INSTRUMENTS.



#### **Returned Merchandise**

Unused merchandise can be returned for credit or exchanged within 30 days of shipment, subject to a 15% restocking fee. No returns will be accepted after 30 days unless noted on the invoice. No returns will be accepted on used, custom-made, custom-etched, discontinued, or altered products unless noted on the invoice.



#### Shipping & Packaging

All of our products are thoroughly inspected and carefully packaged to prevent errors and damage while in transit. Please verify that the package is intact and unaltered. Otherwise, please note it on the receiving document and report it to MY Medical's Customer Service department. All orders will be shipped via FedEx Ground unless otherwise specified.



#### TERMS

Terms of sale are net 30 days from the invoice date. All merchandise is invoiced when the shipment is initially made. MY Medical reserves the right to require adequate credit information and references. MY Medical reserves the right to change credit terms to C.O.D. prior to shipping on credit and prior notice to the customer. Any outstanding invoice is subject to a monthly 1% interest surcharge.

MY MEDICAL STORE 1801NE 123RD ST SUITE 314 . NORTH MIAMI, USA 33141 - Website: www.mymedicalstore.us



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VATS Debakey

### Features

- Atraumatic Debakey
- Ring Handle w / ratchet
- Stainless Steel
- Satin Finish for reduced glare

#### Small Curved MM600-334SC







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Vats Harken Debakey

### Features

- Atraumatic Harken Debakey
- I × 2 Teeth
- Ring Handle w / ratchet Stainless Steel
- Satin Finish for reduced glare















## GRASPERS

# Features

7

• Atraumatic clamp Oval Serrated XS / S







#### **GRASPERS**



- Atraumatic clamp Oval Serrated M / L
- Ring Handle w / ratchet
  Stainless Steel
- Satin Finish for reduced glare



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### GRASPERS

Vats Snake Grasper

# Features

- Snake Forceps w / serrated Jaw
- Curved Triangular Jaw
- Ring Handle w / ratchet
- Stainless Steel
- Satin Finish for reduced glare

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### GRASPERS



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## DISSECTORS

Vats Dissectors 45°

#### Features

- Angulated Debakey Dissector 45°
- Atraumatic Jaw
- Ring Handle w / ratchet
- Stainless Steel
- Satin Finish for reduced glare

• 45° MM600-045





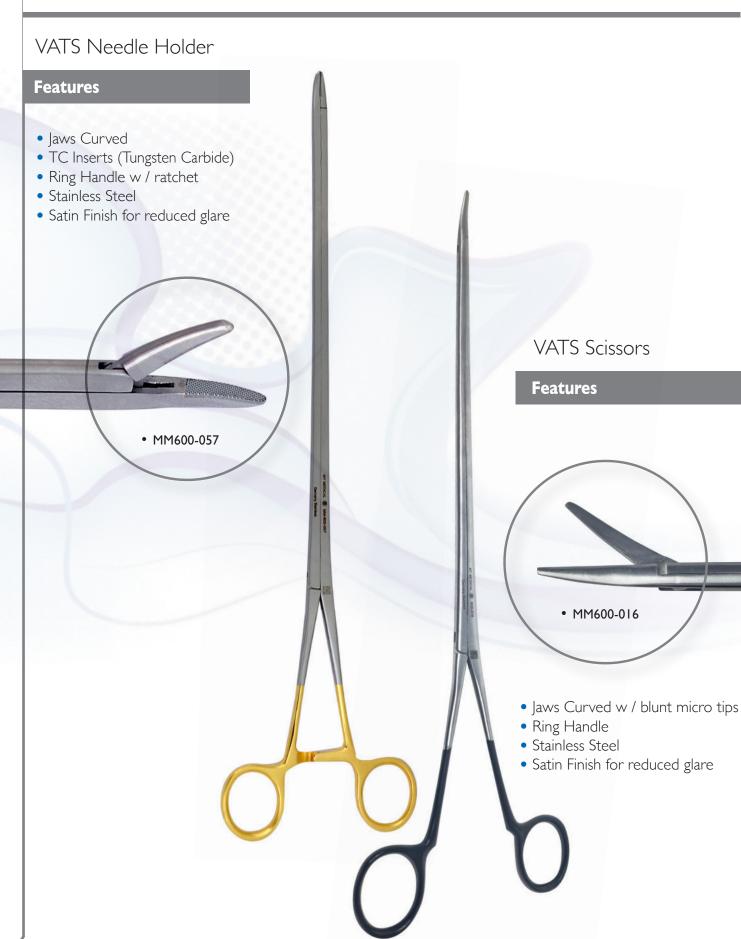
#### DISSECTORS







## **NEEDLE HOLDER & Scissor**







#### **SUCTION**







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#### MIC'S









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# **VATS** Thorax



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